This reference document will help you navigate the new Electric Circuit application.

Table of Contents

1. Downloading the Application ................................................................................................................ 2
   - Android ..................................................................................................................................................... 2
   - Apple ......................................................................................................................................................... 2
2. Becoming a Member and Transferring Funds Through the Application ............................................... 3
3. Accessing Your Account ......................................................................................................................... 5
4. Accessing the Main Menu ..................................................................................................................... 7
4. Accessing the Main Menu (cont’d) ........................................................................................................ 8
5. Ordering an Electric Circuit Card ........................................................................................................... 9
5. Ordering an Electric Circuit Card (cont’d) ............................................................................................ 10
5. Ordering an Electric Circuit Card (cont’d) ............................................................................................ 11
6. Recharging an Electric Circuit Card ...................................................................................................... 12
6. Recharging an Electric Circuit Card (cont’d) ........................................................................................ 13
6. Recharging an Electric Circuit Card (cont’d) ........................................................................................ 14
6. Recharging an Electric Circuit Card (cont’d) ........................................................................................ 15
7. Starting a Charging Session Through the Mobile App ......................................................................... 16
8. Finding Stations by Location ................................................................................................................ 17
9. Finding Stations by Station Number .................................................................................................... 19
1. **Downloading the Application**

**Android**

Go to Google Play and search for “Electric Circuit,” or click on the link below:

![Get it on Google Play](link)

**Apple**

Go to the Apple Store and search for “Electric Circuit,” or click on the link below:

![Download on the App Store](link)
2. **Becoming a Member and Transferring Funds Through the Application**

**Step 1**
Tap the button Sign Up.

**Step 2**
Enter the information requested.

---

Note: If you’ve already signed up on the website ([www.lecircuitelectrique.com/welcome](http://www.lecircuitelectrique.com/welcome)), you don’t have to sign up again in the mobile app. Simply tap Login to access your active account.
2. Becoming a Member and Transferring Funds Through the Application (cont'd)

Step 3
Check the box to accept the Terms and Conditions. Tap Sign Up to complete the signing up process.

Step 4
To transfer funds to a card, tap Transfer funds and simply follow the steps.
3. Accessing Your Account

**Step 1**

Tap Login to my account.

**Step 2**

Enter your email address and password, then tap Login.
3. Accessing Your Account (cont’d)

Step 3

You will be directed to the application’s home page.

To start a charging session, see Section 7, Starting a Charging Session Through the Mobile App.
4. Accessing the Main Menu

Step 1

You can access the main menu at all times by tapping the icon in the upper left corner.
4. Accessing the Main Menu (cont’d)

- See a map of the stations
- See ongoing charges
- See and edit your profile, change your password
- Log out of the application

Your name
See the stations you selected as favorite.
See your Electric Circuit cards, check your card balance, or order a new card.
See your charging history by Electric Circuit card
5. Ordering an Electric Circuit Card

**Step 1**
In the main menu, tap My Cards.

**Step 2**
Tap Order a new card.
5. Ordering an Electric Circuit Card (cont’d)

**Step 3**

Tap Next step.

**Step 4**

Enter the requested information and tap Authorize payment.
5. Ordering an Electric Circuit Card (cont’d)

**Step 5**

You will see a confirmation page.

**Step 6**

If you go back to My Cards, you will see that the card has been ordered.
6. Recharging an Electric Circuit Card

**Step 1**
From the main menu, go to My Cards.

**Step 2**
Select the card you want to add funds to.
6. Recharging an Electric Circuit Card (cont’d)

**Step 3**

Tap
Recharge my card.

**Step 4**

Select a preset amount, or enter another amount (minimum $10).
6. Recharging an Electric Circuit Card (cont’d)

**Step 5**

Tap Next step.

---

**Step 6**

If you haven’t yet entered the information for the credit card you will be using for payment, do it now, then tap Authorize Payment. Go to Step 8.
6. Recharging an Electric Circuit Card (cont’d)

**Step 7**

If you have already entered the information for the credit card you will be using for payment, choose the card or choose the option Another credit card.

**Step 8**

You will see a confirmation page. Tap Back to my cards to return to the start.
7. Starting a Charging Session Through the Mobile App

**Step 1**
Choose a charging station by tapping it on the map.

**Step 2**
Tap Start a session.
8. Finding Stations by Location

**Step 1**
Tap the magnifying glass to perform a search.

**Step 2**
Enter the location into the search bar.
8. Finding Stations by Location (cont’d)

Step 3

When your desired location appears in the scroll down menu, select it.

Step 4

The application will show you the nearest station to the location you entered.

To start a charging session, see Section 7, Starting a Charging Session Through the Mobile App.
9. Finding Stations by Station Number

**Step 1**

Locate the identification number on the charging station. It is composed of a series of three letters and three to five numbers.

**Step 2**

Tap the magnifying glass to perform a search.
9. Finding Stations by Station Number (cont’d)

**Step 3**
Enter the charging station number into the search bar.

**Step 4**
The application will display the station. To start a charging session, tap Start a session.